

Rivian Care

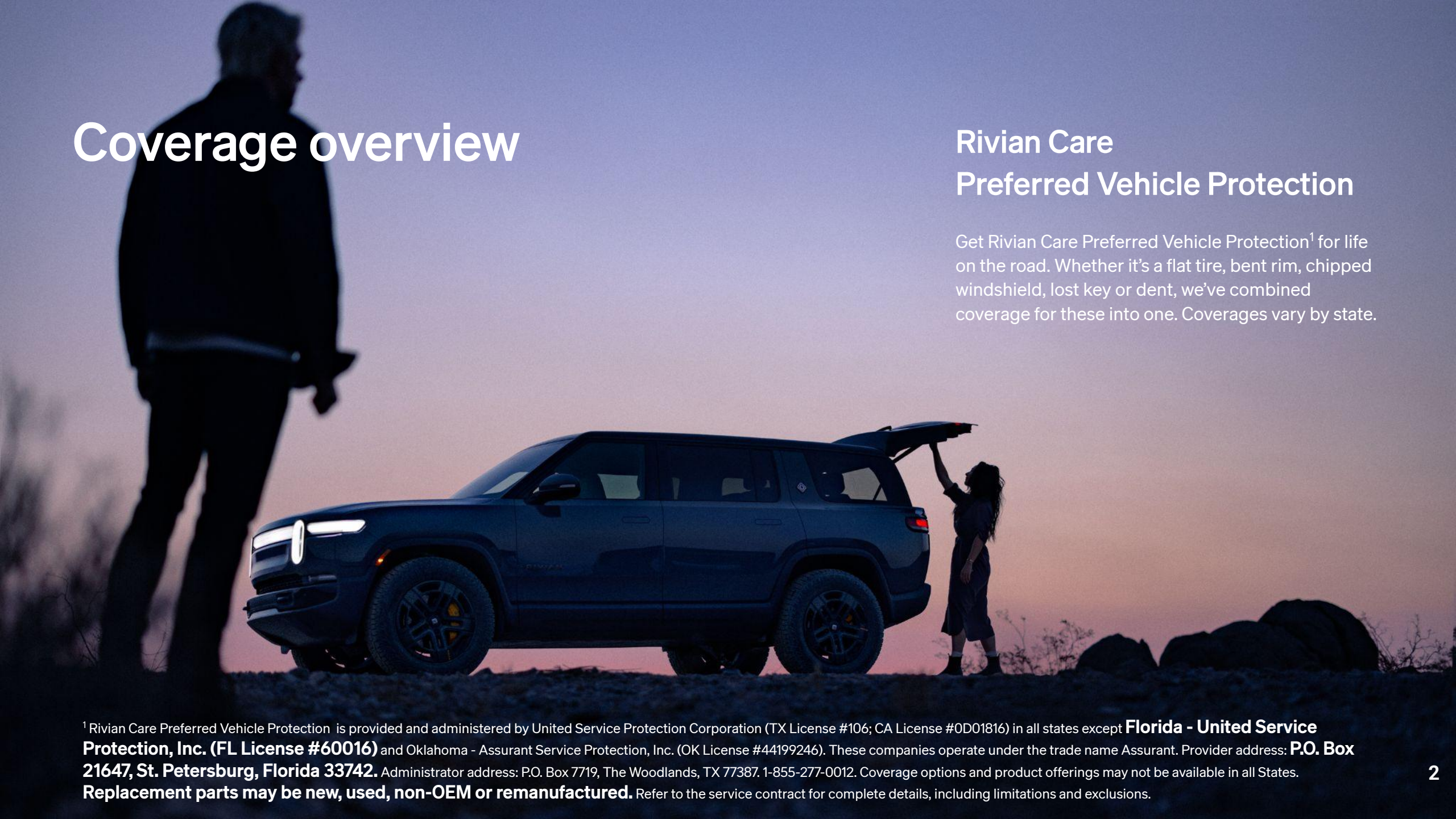
Preferred Vehicle Protection

Peace of mind for the road ahead.



RIVIAN |  ASSURANT®

Coverage overview



Rivian Care Preferred Vehicle Protection

Get Rivian Care Preferred Vehicle Protection¹ for life on the road. Whether it's a flat tire, bent rim, chipped windshield, lost key or dent, we've combined coverage for these into one. Coverages vary by state.

¹ Rivian Care Preferred Vehicle Protection is provided and administered by United Service Protection Corporation (TX License #106; CA License #0D01816) in all states except **Florida - United Service Protection, Inc. (FL License #60016)** and Oklahoma - Assurant Service Protection, Inc. (OK License #44199246). These companies operate under the trade name Assurant. Provider address: **P.O. Box 21647, St. Petersburg, Florida 33742**. Administrator address: P.O. Box 7719, The Woodlands, TX 77387. 1-855-277-0012. Coverage options and product offerings may not be available in all States. **Replacement parts may be new, used, non-OEM or remanufactured.** Refer to the service contract for complete details, including limitations and exclusions.

Coverage overview¹

Tire and wheel²

Tire Repair: Covers flat tire repairs due to Road Hazard.

Tire Replacement: Covers non-repairable tire replacement.

Cosmetic Wheel Repair: Covers curb rash, scuffs, scrapes.

Wheel Replacement: Covers replacement if wheel is unserviceable.

TPMS Sensor Replacement: Covers replacement due to Road Hazard.

Body

Paintless Dent Repair (PDR): Covers dings and minor dents up to 4 inches without affecting paint.

Windshield

Repair: Covers chips, stress cracks, and cracks up to 6 inches.^{2,3}

Not available in AZ and FL

Replacement: Covers non-repairable windshield replacement, including ADAS⁴ recalibration.^{2,3,4}

Not available in AZ, FL, GA, ME, MN, NY, SC and TX

Key⁵

Not available in CT, PA and VT

Key Replacement: Covers repair or replacement if key is lost, stolen, or damaged.⁵

1) Tire and Wheel and Body coverage are standard, while other coverages may vary by state.

2) Coverage is conditional on damage occurring due to a road hazard on a public roadway.

3) Windshield coverage not available in AZ and FL.

4) Windshield replacement not available in AZ, FL, GA, ME, MN, NY, SC and TX. ADAS stands for Advanced Driver Assistance Systems.

5) Key replacement not available in CT, PA and VT.



More benefits, less spending

We'll help you handle costly damages from everyday road hazards to keep your vehicle in peak condition.

Multiple benefits, one plan

Preferred Vehicle Protection combines essential protection benefits into one convenient plan.

Cost effective

Save on potential out-of-pocket repair/replacement costs.

Added perks

24/7 emergency roadside and substitute transportation reimbursement.¹

Coverage that puts you in control

Get to know Preferred Vehicle Protection



Windshield repair

Minor chips, stress cracks, cracks up to 6" on the front windshield from propelled rocks on a public roadway or other road hazards repaired by an expert at a garage, home or office.¹

Windshield replacement

If your windshield is deemed unrepairable, cost to replace the windshield including Advanced Driver Assistance System (ADAS) calibration is covered.²



Wheel and tire repair or replacement

Covers tire repair for damage caused by potholes or other road hazards, or replaces tire if damage is not repairable. Also covers wheel replacement if damaged by a public roadway hazard and unserviceable. Includes Tire Pressure Monitoring Sensor replacement.³



Cosmetic wheel repair

Repair of rim damage like nicks, scratches or scrapes caused by curbs or road hazards on a public roadway.



Paintless dent repair

Permanent ding and minor dent removal up to 4" (steel or aluminum body panels only). Repairs of accessible horizontal and vertical panels on the vehicle exterior.



Key replacement

Repair, or if not repairable, cost reimbursement for replacement of damaged, lost or stolen keys.⁴

Terms, conditions, limitations and exclusions apply. **Coverage options and product offerings may not be available in all states (see page 3).**

Replacement parts may be new, used, non-OEM or remanufactured. Coverages described above may be subject to a deductible and may vary by state (see page 3).

¹ Windshield coverage not available in AZ and FL. ² Windshield replacement not available in AZ, FL, GA, ME, MN, NY, SC and TX. A front exterior windshield is deemed not repairable if the Repair Facility determines that the stress crack, crack or chip: (1) is over 6 inches in length, (2) lies in the direct vision of the driver, (3) is an actual hole in the glass, or (4) repair compromises the overall integrity of the windshield. Replacements are limited to original or non-original equipment manufacturer windshield or like replacements as determined by the Administrator. ³ Wheel and tire replacement includes mounting, balancing, new valve stem, Tire Pressure Monitoring Sensor, and sales tax for tire and/or wheel replacement. ⁴ Key replacement is not available in CT, PA and VT.



Additional benefits

Your plan covers emergency expenses if you're ever without your vehicle while it's being repaired due to covered damage, and your benefits begin at enrollment.



Emergency roadside assistance

Includes up to \$200 per covered event for towing, extrication assistance except for residents of California, flat tire and lockout assistance, and more.



Substitute transportation

Get reimbursed up to \$40 if your vehicle is held by a repair facility for covered repairs (maximum of one day). Rent from a licensed rental facility, qualified ride-hailing service, taxi or other public transportation service.



Emergency travel expense reimbursement

If held for overnight repairs while traveling 100+ miles from home, reimburses up to \$200 per day for emergency local lodging, meals, and transportation expenses, for a maximum of 5 days.¹

¹ Not available in New York. Emergency Travel Expense coverage requires a covered event.

Coverage limitations

Purchasing this product is optional. This information is only an outline of coverage, exclusions and limitations for your optional Rivian Care Preferred Vehicle Protection Service Contract. It should not be relied on when purchasing coverage.

Rivian recommends using Rivian original parts for your repairs. **However, replacement parts can be new, used, non-OEM or remanufactured.** Repairs completed using non-OEM, used or remanufactured parts may impact warranty coverages. Please review the full Rivian Care Preferred Vehicle Protection Service Contract for exact coverage, exclusions and limitations.

What's not covered¹:

- Pre-existing conditions, manufacturer's defects, repairs covered by your primary insurance coverage, weather related hazards, commercial vehicles, and vehicles used for racing.
- Unauthorized repairs (except for emergency repairs).
- Damage from negligence, abuse, misuse, or intentional acts, vandalism, or natural disasters.
- Tire and wheel coverage for certain wheels such as carbon fiber wheels, normal wear, or improper installation. Oversized tires, or aftermarket tires and wheels.
- Paintless dent repair for inaccessible dents, dents or dings larger than 4 in diameter, vehicles with 100% plastic, fiberglass or nonmetal composite body panels. Services that involve the replacement of vehicle body panels or sanding, bonding, or repainting.
- Windshield repair for stress cracks or cracks over 6 in. Damage from non-paved roads. Windshield repair is not available in AZ and FL. Windshield replacement is not available in AZ, FL, GA, ME, MN, NY, SC and TX.
- Key replacement for multiple keys if one key was delivered at time of purchase. Aftermarket keys. Key replacements due to wear and tear or missing keys on lease inspection. Key replacement is not available in CT, PA and VT.

¹ All exclusions may not apply in every state and coverages may not be available in all states. Refer to your Service Contract's "What is Not Covered" section for details.

Get the Vehicle Care by Assurant app to manage claims, maintenance, documents and support in one place.



Or visit us online at vehiclecareplan.com.

Terms, conditions, limitations and exclusions apply.
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