# **FACTS**

#### WHAT DOES RIVIAN DO WITH YOUR PERSONAL INFORMATION?

## Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Information we collect to provide you with an insurance quote, for you to apply for insurance or file a claim, or to otherwise further our commercial relationship, depending on the product or service you have with us:
  - Name
  - Address
  - Driver's license number
  - Assets to be insured
  - Date of birth
- Information we collect if you choose to share it for a potential insurance discount or for other purposes, such as use of certain vehicle features.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Rivian chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Rivian share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	We don't share
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	We don't share

# To limit our sharing

- Submit a request via this <u>webform</u>
- Call 888-RIVIAN1 and a customer support representative will assist you to submit your request

#### Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

### **Questions?**

Call 888-RIVIAN1

Who we are		
Who is providing this notice?	Rivian Insurance Services, LLC and any other affiliated entity using the Rivian name.	
What we do		
How does Rivian protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does Rivian collect my personal information?	We collect your personal information, for example, when you	
	<ul><li>apply for insurance or file an insurance claim</li></ul>	
	<ul> <li>authorize us to collect, for example, if you choose to participate in our insurance program</li> <li>We also may collect your personal information from other companies such as when we process your quote or application.</li> </ul>	
Why can't I limit all sharing?	Federal law gives you the right to limit only	
	<ul> <li>sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> </ul>	
	sharing for nonaffiliates to market to you	
	State laws and individual companies may give you additional rights to limit sharing. Please see the link to the Rivian Data Privacy Notice below.	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account—unless you tell us otherwise.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include Rivian-branded companies, such as Rivian Automotive, Inc and Rivian, LLC.	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. Rivian does not share with nonaffiliates so they can market to you.	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Our joint marketing partners may include our insurance partners.	

#### Other important information

Nevada Residents: If you prefer not to receive marketing calls from us, please contact us at the following US toll free number: (888) RIVIAN1 (748-4261) or write to Attn: Privacy Department, 14600 Myford Road, Irvine, CA 92606. For more information, contact us at the address above, or email privacy@rivian.com. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; telephone number: 1-702-486-3132; email BCPINFO@ag.state.nv.us

California Residents: If you have a California mailing address, you also have the additional choices set forth in the attached notice.

For insurance customers in AZ, CA, CT, GA, IL, ME, MA, MN, MT, NJ, NC, OH, OR and VA only. The term "Information" in this part means customer information obtained in an insurance transaction. We may give your Information to state insurance officials, law enforcement, group policy holders about claims experience or auditors as the law allows or requires. We may give your Information to insurance support companies that may keep it or give it to others. We may share Information so we can learn if you qualify for coverage, process claims or prevent fraud or if you say we can. To see or obtain access to your Information, please submit a request via this webform. In your request, you must state your full name, address, the insurance company, policy number (if relevant) and the Information you want. We will tell you what Information we have and how you may correct, amend, or delete your Information. You may see and copy the Information (unless privileged) at our office or ask that we mail you a copy for a fee. If you think any Information is wrong, you must write us. We will let you know what actions we take. If you do not agree with our actions, you may send us a statement.

For more information on Rivian's privacy practices, please visit Rivian's Data Privacy Notice at rivian.com/legal/privacy.

#### **Important Privacy Choices for Consumers**

If you are a California Resident, you have the right to control whether we share some of your personal information. Please read the following information carefully before you make your choices below. We are required by the California Financial Information Privacy Act to provide this notice to you.

This Privacy Notice applies to Rivian Insurance Services, LLC and its affiliates, such as Rivian Automotive, Inc or Rivian, LLC.

#### YOUR RIGHTS

You have the following rights to restrict the sharing of personal and financial information with our affiliates (companies we own or control). Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us.

Restrict Information Sharing With **Companies We Own or Control (Affiliates):** Unless you say "No," we may share personal and financial information about you with our affiliated companies.

NO, please do not share personal and financial information with your affiliated companies, such as Rivian Automotive, Inc or Rivian, LLC.

Restrict Information Sharing With Other Companies We Do Business With To Provide Financial Products And Services: Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services.

N/A This option is not available as we do not conduct this activity.

#### TIME SENSITIVE REPLY

You are free to make your privacy choice(s) at any time. Your choice(s) will remain unless you tell us otherwise. If we do not hear from you, we may share some of your information with affiliated companies.

You may exercise your choices as follows:

- Submit a request via this webform
- Call 888-RIVIAN1 (748-4261) and a customer support representative will assist you to submit your request